1	BEFORE THE								
2	ILLINOIS COMMERCE COMMISSION								
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4	ILLINOIS-AMERICAN WATER COMPANY) DOCKET NO.) 09-0151								
5	Approval of its annual) reconciliation of purchased water)								
6	<pre>and purchased sewage treatment</pre>								
7	Adm. Code 655.								
8	Springfield, Illinois								
9	Wednesday, October 27, 2010								
10	Met, pursuant to notice, at 2:00 p.m.								
11	BEFORE:								
12	MS. LISA TAPIA, Administrative Law Judge								
13	APPEARANCES:								
14	MR. JOHN J. REICHART								
15	Corporate Counsel 727 Craig Road St. Louis, Missouri 63141								
16									
17	(Appearing on behalf of Illinois-American Water Company)								
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20									
21	SULLIVAN REPORTING COMPANY, by								
22	Carla J. Boehl, Reporter CSR #084-002710								

1	APPEARANCES: (Continued)						
2	MS. SUSAN L. SATTER Assistant State's Attorney						
3	100 West Randolph Street Chicago, Illinois 60601						
4	(Appearing on behalf of the						
5	People of the State of Illinois)						
6	MR. MATTHEW L. HARVEY MS. NICOLE T. SARA						
7	Office of General Counsel 160 North LaSalle Street, Suite C-800						
8	Chicago, Illinois 60601						
9	(Appearing via teleconference on behalf of Staff of the Illinois						
10	Commerce Commission)						
11	MR. JEFFREY M. ALPERIN TRESSLER SODERSTROM MALONEY & PRIESS, LLP						
12	305 West Briarcliff Road Bolingbrook, Illinois 60440						
13	(Appearing via teleconference						
14	on behalf of the Village of Bolingbrook, Illinois)						
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1 PROCEEDINGS

- 2 JUDGE TAPIA: By the authority vested in me by
- 3 the Illinois Commerce Commission, I now call Docket
- 4 Number 09-0151. This case is entitled
- 5 Illinois-American Water Company which is an approval
- 6 of its annual reconciliation of purchased water and
- 7 purchased sewage treatment surcharges pursuant to 83
- 8 Illinois Administrative Code 655.
- 9 May I have appearances for the record,
- 10 please?
- 11 MR. REICHART: Thank you, Judge. Appearing on
- 12 behalf of Illinois-American Water Company, John J.
- 13 Reichart. My address is 727 Craig Road, St. Louis,
- 14 Missouri 63141.
- MS. SATTER: Appearing on behalf of the People
- of the State of Illinois, Susan L. Satter, 100 West
- 17 Randolph Street, Chicago, Illinois 60601.
- 18 MR. HARVEY: For the Staff of the Illinois
- 19 Commerce Commission, Matthew L. Harvey and Nicole T.
- 20 Sara, 160 South LaSalle Street, Suite C-800, Chicago,
- 21 Illinois 60601, (312) 793-2877.
- 22 MR. ALPERIN: Appearing on behalf of the

- 1 Village of Bolingbrook, Jeff Alperin of Tressler,
- 2 LLP, 305 West Briarcliff Road, Bolingbrook, Illinois
- 3 60440, phone number (630) 759-0800.
- 4 JUDGE TAPIA: Thank you. I will let the record
- 5 reflect that there are no others wishing to enter an
- 6 appearance. I will also let the record reflect that
- 7 Mr. Kerckhove is present at the hearing on behalf of
- 8 the Company and Mr. Atwood is here on behalf of
- 9 Staff.
- I have called this hearing to allow
- 11 Illinois-American Water Company to reply orally for a
- 12 motion that was filed on October 22 by the People.
- 13 The motion is entitled the People of the State of
- 14 Illinois, Motion to Strike Portions of
- 15 Illinois-American Water Company Exhibit 1.0 SR and
- 16 2.0 SR. The Exhibit 1.0 SR is the surrebuttal
- 17 testimony of Rich Kerckhove and 2.0 SR is the
- 18 surrebuttal testimony of Kevin Hillen.
- 19 Before I pass it to Mr. Reichart to
- 20 respond to the motion, I would ask, Mr. Reichart, how
- 21 are you going to proceed? Are you going to cover
- 22 point by point Ms. Satter's motion or what's your

- 1 organization going to be?
- 2 MR. REICHART: My organization is going to be a
- 3 general response and then I am prepared to go point
- 4 by point after my opening remarks, if that is your
- 5 preference.
- 6 JUDGE TAPIA: Okay. When you are comfortable,
- 7 Mr. Reichart.
- 8 MR. REICHART: Thank you, Your Honor.
- 9 I would like to begin by providing
- 10 some background to put the issues that we will be
- 11 discussing today in context. As I am sure you are
- 12 aware, this is a purchased water reconciliation case
- 13 but it is somewhat unique in that in this case there
- 14 are two positions that are taken by either the Staff
- or the Attorney General that have never been proposed
- in an Illinois-American purchased water
- 17 reconciliation docket before. And obviously as a
- 18 result, there is testimony covering areas and issues
- 19 that you may not have seen previously in purchased
- 20 water reconciliation cases.
- 21 One of the first issues relates to a
- 22 proposal to require the company to begin tracking all

- 1 forms of unbilled authorized water consumption for a
- 2 period of time. That was a proposal made by Staff.
- 3 The second issue relates to a proposed adjustment to
- 4 disallow from recovery some or all of the excess
- 5 sewage flow charges that are paid to the City of
- 6 Elmhurst by the Company's Country Club District. And
- 7 now regarding this proposed adjustment, there is
- 8 significant discussion in the testimony of all
- 9 parties on the issue of inflow and infiltration or
- 10 I/I. If you have read the testimony, you have
- 11 probably seen that a lot.
- 12 I/I is directly related to the level
- 13 of excess sewer flow charges. Similarly, weather and
- 14 specifically heavy rainfall events directly impact
- the level of I/I, as all the parties in this case
- 16 have testified to.
- 17 And, finally, the reasonableness of
- 18 the Company's management of I/I has also been
- 19 considered by the parties in conjunction with the
- 20 proposed adjustment.
- I would note that the Administrative
- 22 Law Judge has broad discretion in admitting

- 1 information into the record, and I would refer you to
- 2 the Administrative Code Section 200.610 Subpart B
- 3 which reads, "In contested cases and licensing
- 4 proceedings, the rules of evidence and privilege
- 5 applied in civil cases in the circuit courts of the
- 6 state of Illinois shall be followed. However,
- 7 evidence not admissible under such rules may be
- 8 admitted if it is of a type commonly relied on by
- 9 reasonable prudent persons in the conduct of their
- 10 affairs."
- 11 As I will discuss further today, the
- 12 Company's testimony clearly meets this criteria.
- 13 Further, given the novelty of these new issues, the
- information contained in the Company's testimony is
- 15 relevant and helpful to the Judge in assisting her
- 16 analyzing the informing and ultimately making her
- 17 decision.
- Now, much of the Attorney General's
- 19 Motion to Strike is based on the premise that the
- 20 Company's testimony and exhibits relating to issues
- 21 impacting the Elmhurst water and sewage system are
- 22 irrelevant and/or beyond the scope of this docket.

- 1 In this regard the AG's motion is without merit. The
- 2 AG's primary witness in this case, Mr. Dennis
- 3 Streicher, was employed by the City of Elmhurst for
- 4 38 years and served as the City's director of water
- 5 and waste water. Subjects addressed in his testimony
- 6 include, but are not limited to, a review of
- 7 Illinois-American's actions in connection to Country
- 8 Club District's sewer collection system, assessment
- 9 of Illinois-American's handling of infiltration and
- 10 inflow issues, a discussion of how water used for
- 11 unbilled but authorized purposes was tracked or
- 12 monitored by the City of Elmhurst, a discussion of
- 13 footer drain issues for both Country Club and the
- 14 City of Elmhurst systems.
- Regarding each of these issues, the
- 16 basis for Mr. Streicher's expertise is in fact his
- 17 almost 40 years experience in the Elmhurst water and
- 18 sewage department. Thus, the relevance of, one, the
- 19 Elmhurst system and, two, the practices of the water
- 20 and sewer department that Mr. Streicher ran are
- 21 apparent. When Mr. Streicher qualifies himself as an
- 22 expert and his expertise is based on his knowledge

- 1 and experience of the Elmhurst system, then the
- 2 Elmhurst system becomes relevant. In presenting his
- 3 experience running the Elmhurst system, he puts that
- 4 system into play for purposes of testimony, questions
- 5 and counter position.
- It is the Company's position that it
- 7 is inappropriate for the AG witness to pick and
- 8 choose when it feels specific reference to Elmhurst
- 9 helps its case and then attempt to shield Elmhurst
- 10 information from the record when it may not help its
- 11 case. The information contained in the Company
- 12 witness testimony serves to provide a full and
- 13 complete record on which the Commission may assess
- 14 the positions, and in such cases novel positions, of
- 15 the parties.
- 16 For these reasons and the reasons I
- 17 will discuss further as we go through point by point,
- 18 Illinois-American respectfully requests that the AG's
- 19 motion be denied. And, again, with that background I
- 20 am prepared if you think it is efficient to go
- 21 through -- I guess I can use the chart that the
- 22 Attorney General Satter, Assistant Attorney General

- 1 Satter, attached to her motion and we can discuss the
- 2 testimony.
- JUDGE TAPIA: Go ahead.
- 4 MR. REICHART: So her first reference is the
- 5 surrebuttal of Company witness Kerckhove, and I think
- 6 we can probably combine the first two references.
- 7 The first is a very brief reference on pages 14 and
- 8 15. And the second reference at least in the
- 9 narrative follows later on page 15 and goes through
- 10 page 17.
- Judge, do you think it is helpful to
- 12 give an opportunity to individuals to read this or
- 13 have you read the information already?
- 14 JUDGE TAPIA: Ms. Satter?
- MS. SATTER: Because this is a response, would
- 16 it be helpful if I did what's customarily done in a
- 17 motion where I would present what's being requested
- 18 and then Mr. Reichart could respond? I just think it
- 19 might provide some context because it is a little
- 20 hard, I think, to respond to something that we think
- is in everybody's head but we don't know.
- JUDGE TAPIA: Actually, I think that would be

- 1 very helpful, and actually it would be helpful for me
- when I refer back to the transcript because I am
- 3 going to wait for my ruling after I review the
- 4 transcript or the oral argument and response today.
- 5 So, Mr. Reichart, are you okay with
- 6 that, for Ms. Satter to basically cover her points
- 7 and then you can respond? Is it going to be point by
- 8 point, Ms. Satter, or is it going to be all the
- 9 points and then handing it over to Mr. Reichart.
- 10 MS. SATTER: I am open, however you want to
- 11 proceed. If you would like to start with --
- 12 basically there are three, I think there are three
- 13 issues. The one is whether the surrebuttal testimony
- 14 was within the scope of Mr. Reichart's testimony.
- 15 The second is whether the discussion of the July 2010
- 16 events is even relevant and has any basis for
- 17 consideration in this case. And the third issue has
- 18 to do with the data requests, should that package of
- 19 data request responses be admitted. Those are the
- 20 three issues relative to Mr. Reichart.
- There are similar parallel issues
- 22 relative to Mr. Hillen. So we can -- I think it

- 1 probably makes more sense to do one witness and then
- 2 the other, even though there are parallels. I mean,
- 3 we don't want to repeat ourselves, and in the motion
- 4 I tried not to do that. But at least we will know
- 5 where we stand. If we try to refer to two separate
- 6 pieces of testimony at the same time, I think it will
- 7 be confusing.
- JUDGE TAPIA: Mr. Reichart, what's your
- 9 thoughts?
- 10 MR. REICHART: I don't have a problem with
- 11 that. My only reluctance is, Sue, you are not
- 12 anticipating making any new arguments that you didn't
- 13 make in your motion here? I mean, that is what I am
- 14 prepared to respond to.
- MS. SATTER: Right. I am going to listen to
- 16 what you say and, of course, I will respond. But the
- 17 principals are here. And really my main question is,
- do you want to go to each of these three one by one
- 19 steps? Okay. The first one is I maintain it is
- 20 beyond the scope of our rebuttal testimony. This is
- 21 what. And then he responds and then I will reply.
- 22 And then the next one is relevancy.

- 1 JUDGE TAPIA: I want to make it as clear and
- 2 concise as possible for the record. So I think
- 3 that's a good plan, but Mr. Reichart I am willing
- 4 to --
- 5 MR. REICHART: I think I am willing to try
- 6 that. I did organize my testimony in a certain way,
- 7 so I will try not to be repetitive, too, but in some
- 8 cases similar arguments apply to the same section.
- 9 But we can try to work our way through that then.
- 10 JUDGE TAPIA: So, Ms. Satter, will you -- okay,
- 11 I will hand it to you, Ms. Satter.
- MS. SATTER: The Office of the Attorney General
- 13 filed this motion to strike portions of the
- 14 surrebuttal testimony of two Illinois-American
- 15 witnesses. We did not address direct, supplemental
- 16 direct or rebuttal. This is only surrebuttal
- 17 testimony.
- So the first section, the first
- 19 subject, has to do with whether or not Mr. Kerckhove
- 20 appropriately assumed that Mr. Reichart compared the
- 21 Elmhurst system, the operation of the Elmhurst
- 22 system, to the operation of the Illinois-American

- 1 system.
- 2 MR. REICHART: Sue, I don't mean to interrupt
- 3 you. Just to correct the record, Mr. Streicher,
- 4 right? You said Mr. Reichart.
- 5 MS. SATTER: Oh, my gosh. You didn't hear
- 6 that. Sorry. I accept that correction. Streicher,
- 7 Reichart. Streicher, okay.
- 8 Did he make this wholesale comparison
- 9 that would then open the door to talking about
- 10 whatever was happening with the Elmhurst system, and
- 11 we maintain that he didn't. I went back and I read
- 12 the testimony of Mr. Streicher to see what did he
- 13 talk about. And as I indicated in my motion, he
- 14 talked about two very specific things, one being the
- 15 unbilled but authorized consumption, how that is
- 16 treated, and also how you treat private I/I, what
- 17 programs Elmhurst used for private I/I.
- 18 Also, on page 76 he says there is an
- 19 agreement between Elmhurst and Illinois-American.
- 20 Now, I did go back and look at it a little more
- 21 closely again, and on the next page, which
- 22 Mr. Kerckhove didn't cite, Mr. Streicher says when

- 1 there is little or no rain or precipitation, the
- 2 sources of I/I will be limited and he says one would
- 3 not expect I/I from those sources to be significant.
- 4 But he does say a system, any system, should be
- 5 maintained so it can handle significant rain and
- 6 other runoff events without overloading the treatment
- 7 plant with extraneous water. That's on page 6, lines
- 8 92 to 98.
- 9 There is not a reference to the City
- 10 of Elmhurst. He is not comparing it to the City of
- 11 Elmhurst. He is saying from his years of experience
- 12 in the industry this is what should be manageable.
- So I think that, you know, the Company
- 14 is then jumping from that in surrebuttal to say, oh,
- there is a wholesale comparison, so now I am going to
- 16 talk about anything that I want on the City of
- 17 Elmhurst, and we think that that's inappropriate.
- 18 The City of Elmhurst is not subject to
- 19 these proceedings. Mr. Reichart is free to ask
- 20 Mr. Streicher anything he wants on cross examination
- 21 within the scope of Mr. Streicher's testimony. But
- 22 to at surrebuttal bring in things that were not

- 1 addressed, there was no wholesale comparison made.
- 2 That's prejudicial to us and it violates the rules.
- 3 So that's the first problem.
- 4 The second problem is this discussion
- of the July 2010 rainfall. This is a 2008
- 6 reconciliation having to do with Country Club
- 7 District of Illinois-American's system. How a
- 8 rainfall in July of 2010 in another part of the area,
- 9 that's not even their system, is relevant is beyond
- 10 me. That event happened after -- excuse me, that
- 11 event was not mentioned by Mr. Streicher in his
- 12 surrebuttal testimony. He didn't mention any
- 13 specific events like that. And for the Company to
- 14 then turn around and introduce something like this is
- 15 beyond the scope.
- 16 But there is other problems with this.
- 17 We don't know enough about this July 2010 rain and
- 18 flooding to really know how comparable it is. And
- 19 Mr. Reichart -- excuse me, Mr. Kerckhove attaches all
- 20 kinds of what we consider hearsay documents to his
- 21 testimony, and then he proceeds to take issue with
- 22 what's stated in these hearsay documents which you

- 1 can see on page 17, line 384, where he says, "I
- 2 believe that Alderman Leader cited the storm water
- 3 system in error for this remark." Well, whom am I
- 4 going to ask whether Alderman Leader made a correct
- 5 statement or incorrect statement, whether he was in
- 6 error or not. This is classic hearsay and it
- 7 prejudices the People.
- 8 So those are the reasons why we think,
- 9 in addition to the reasons that are stated in our
- 10 motion, why this particular reference to this July
- 11 2010 event should be excluded. Of course, there is
- 12 just the notion that it is late. How could something
- 13 that happened in July of 2010 have influenced what
- 14 Illinois-American did in 2008? And there is the
- other side of the ball that says but that's not a
- 16 consideration.
- 17 JUDGE TAPIA: Mr. Reichart?
- 18 MR. REICHART: I am ready to respond. My first
- 19 response to the first comment of whether or not
- 20 Mr. Streicher opened the door for analysis of the
- 21 Elmhurst system is he definitely did. As I said
- 22 before, the entire basis for his expertise is his

- 1 almost 40 years with the Elmhurst system. Thus, when
- 2 he -- and he does this a lot in his testimony. He
- 3 will either give an example of what goes on in
- 4 Elmhurst or a well-run system when critiquing and
- 5 criticizing actions on the part of the company. He
- 6 begins this -- yes, he does begin this in direct
- 7 testimony. But the tact begins in direct and
- 8 continues through his rebuttal.
- 9 Some examples, on page 11 of his
- 10 direct Mr. Streicher states that in his experience a
- 11 well-run system will conduct inspections and repairs
- on a ten-year cycle. He then indicates that Elmhurst
- 13 is on a seven-year cycle for that. So he indicates
- 14 what a well-run system does and in his very next
- 15 sentence he is talking about Elmhurst.
- 16 On page 15 he criticizes the Company's
- 17 actions regarding private source inflow, and then
- indicates how the City of Elmhurst adopted a program
- 19 to address the same program.
- In his rebuttal testimony in response
- 21 to statements regarding the difficulties in tracking
- 22 unbilled consumption, he describes Elmhurst's

- 1 practice for tracking or monitoring unbilled
- 2 authorized consumption.
- The most glaring one in my mind is the
- 4 very same one that Ms. Satter spoke to. If you look
- 5 at page 6 of his rebuttal testimony, I am going to
- 6 give you the full quote, when discussing I/I and the
- 7 weather impact on I/I, he states, "Rainfall and other
- 8 precipitation are the majors sources of I/I and those
- 9 are exactly the sources that a well-maintained system
- 10 should be able to moderate and control. As I have
- 11 mentioned, I do not expect to keep I/I out of the
- 12 sewer collection system, but it should be maintained
- 13 so it can handle significant rain and other runoff
- 14 events without overloading the treatment plant with
- 15 extraneous water." This statement is a clear link to
- 16 the Elmhurst experience with I/I.
- 17 If you recall, Your Honor, that the AG
- is calling for a major disallowance in this case
- 19 based in large part on Mr. Striker's critique of the
- 20 Company's handling of I/I issues. In fact,
- 21 immediately prior to this discussion in
- 22 Mr. Streicher's testimony, he does provide

- 1 information on what he thinks is the appropriate or
- 2 reasonable level of I/I as it pertains to the
- 3 Elmhurst system.
- 4 Mr. Kerckhove's testimony in this case
- 5 takes Mr. Streicher's criteria and applies publicly
- 6 available information from Mr. Streicher's system to
- 7 it. The point is here that, despite Mr. Streicher's
- 8 testimony, in even the best run systems
- 9 uncontrollable weather will impact I/I, and
- 10 Mr. Kerckhove's testimony is responsive to
- 11 Mr. Streicher and appropriate and useful to the
- 12 Commission in considering the support for the
- 13 adjustment that the AG proposes.
- 14 Now, I don't disagree with the case
- 15 law that Ms. Satter pointed to regarding what
- 16 criteria should be used in measuring or considering
- 17 the prudence of the Company for decisions it made in
- 18 2008. There is no argument there. I believe the
- 19 Company should be judged -- their decisions and a
- 20 ruling on the prudence of the Company should be based
- 21 on what the Company knew at that time. The fact of
- 22 the matter is we are some two years later, two years

- 1 after the 2008 reconciliation period or the year that
- we are reconciling, and Mr. Streicher's testimony
- 3 critiquing the Company's choices on I/I and his
- 4 testimony about what a well-run system could have or
- 5 should have done comes into play here in 2010.
- I do not believe the same prudence
- 7 criteria applies to Mr. Streicher. We are not
- 8 judging Mr. Streicher's decision based on prudence.
- 9 What we are simply doing here is taking something
- 10 that he said and taking information available as he
- 11 said it in recent testimony in the year 2000 and
- 12 taking information, publicly available information,
- 13 about an event that is current and using that and
- 14 providing that to the Commission so the Commission
- 15 can critique or analyze or weigh whether or not they
- 16 think that Mr. Streicher's criteria is reasonable.
- 17 The other point I want to make about
- 18 the information that we used, first of all, the
- 19 reference to -- the information we used, there is
- 20 several different types. There are newspaper
- 21 articles and that is in fact true, and this is 1.11
- 22 Attachment. These are newspaper articles. It is the

- 1 type of information that would clearly fall under
- 2 Part 200.610 of the Commission's Rules of Practice.
- 3 The information contained in these articles was
- 4 publicly available. And I also want to note this,
- 5 Mr. Streicher himself attached several newspaper
- 6 articles to his rebuttal testimony, Exhibit 3.1. And
- 7 I would note that two of those articles that he
- 8 attached are from the Chicago Tribune, the very same
- 9 newspaper that we attached articles from. So this
- 10 idea that Mr. Streicher should be able to attach
- 11 newspaper articles and we should not, I think is
- 12 difficult for us.
- 13 The second and probably the more --
- 14 well, the second point is that another attachment was
- 15 1.12 SR and that was -- I am going to pull it because
- 16 it was a long or a large amount of information. Let
- 17 me go back. 1.11, you should have this, Judge. If
- 18 you do, read it. It is articles about the rainfall
- 19 event. It refers specifically to the City of
- 20 Elmhurst. It is not unlike the information that
- 21 Mr. Streicher refers to in his testimony to support
- 22 positions he takes.

- 1 Regarding 1.12 SR, and this is again a
- 2 larger attachment of information that comes directly
- 3 from the City of Elmhurst website. Now, again, I
- 4 want to point out that Mr. Streicher in his rebuttal
- 5 testimony -- let me get the proper cite here -- in
- 6 his rebuttal testimony when citing sources of
- 7 information that are supportive of his position, I am
- 8 looking at page 8, beginning on line 157, he talks
- 9 about a particular program that the City of Elmhurst
- 10 has in place. He says, "There is information
- 11 available from the City on its website and materials
- 12 available from the Public Works Department (see
- 13 http/www.elmhurst.org." He gives the Elmhurst city
- 14 website and then he goes on to discuss the remainder
- 15 of his point.
- But my point is, he saw fit to
- 17 reference his own website and I do -- I have no
- 18 reason to doubt the information that he cites to is
- 19 not correct. But he is referring to information from
- 20 a city website that is in our mind -- well, we
- 21 provided it, it is what it is. We did not redact any
- 22 portion of it. This four piece attachment was one

- large pdf. We had to break it up into fours just to
- 2 be able to file it on the e-Docket system.
- 3 But this information was provided by
- 4 the City of Elmhurst, the very city that he was the
- 5 water manager of and on which his expertise is based.
- 6 And we do think it is extremely relevant and it is
- 7 the type of information that is admissible pursuant
- 8 to the Commission's rules that I referred to before,
- 9 and this information is helpful for the Commission to
- 10 be able to weigh the criteria and criticisms that
- 11 Mr. Streicher is using in support of his proposed
- 12 adjustment in this case.
- 13 I think I can stop there on that
- 14 attachment. I am just trying to look at the other
- 15 issues. So, you know, I think in response to what
- 16 Ms. Satter just argued, there is a clear link to
- 17 Mr. Streicher's testimony simply because
- 18 Mr. Streicher is holding himself out as an expert and
- 19 we know where his expertise comes from, the City of
- 20 Elmhurst. When he indicates or criticizes the
- 21 Company or indicates what a well-run water system
- 22 should be doing, I think we are able -- we should be

- able to obtain information, publicly available
- 2 information, information from a website that he cited
- 3 throughout his testimony previously, and present that
- 4 to the Commission to allow them to assess the weight
- 5 that should be given to certain statements that
- 6 Mr. Streicher has made. That is the relevance link.
- 7 And, again, the prudence question, I
- 8 believe Ms. Satter's arguments are misplaced. The
- 9 prudence, the question of what did Illinois-American
- 10 know at the time that it engaged in certain
- 11 discussions in 2008, I agree; we should only use
- 12 information that Illinois-American knew. We are
- 13 talking about something else. Mr. Streicher is not
- 14 being critiqued for his prudence in this case, but he
- is making an argument that goes to -- and in that
- 16 argument he is supporting his feelings on whether or
- 17 not the Company appropriately managed the I/I, and I
- 18 think that we should have the opportunity to provide
- 19 this information that I think is relevant to his
- 20 experience and in some cases may be additional
- 21 information that may not be entirely consistent with
- 22 some of the statements that he makes in absolutes in

- 1 his testimony.
- 2 MS. SATTER: I think that what Mr. Reichart is
- 3 trying to do is to go back to Mr. Streicher's direct
- 4 testimony and say, oh, this man's expertise comes
- 5 from his experience in the city, so now it is
- 6 surrebuttal so he doesn't have an opportunity to
- 7 respond, going to throw all this stuff in there. And
- 8 I think that's prejudicial and it is not fair. If
- 9 this goes to credibility, which is what I am hearing
- 10 Mr. Reichart say, then he has the right to ask him
- 11 these questions directly, where then the question of
- 12 relevance will be addressed then, but he doesn't have
- 13 the right to introduce extraneous evidence on
- 14 credibility. Now, there are rules of evidence that
- 15 address to what extent evidence can be admitted on
- 16 credibility per se.
- 17 Maybe if this were on rebuttal and
- 18 there were time to respond. We don't have -- we have
- 19 a different system. We have things in writing as
- 20 opposed to doing everything live. Part of the reason
- 21 for that is so that you can narrow issues and things
- 22 can be addressed in an orderly way. But to come in

- 1 at surrebuttal and say, well, you were employed by
- 2 the City of Elmhurst so everything that has anything
- 3 to do with the City of Elmhurst is fair game, expands
- 4 things way beyond anything you should expect on
- 5 surrebuttal, and that's prejudicial.
- 6 Secondly, though, the specific events
- 7 that are discussed and that these newspaper articles
- 8 refer to is a rainfall from July of 2010. You know,
- 9 these are newspaper reports. We don't know are these
- 10 storm systems, sanitary systems, combined storm
- 11 systems/sanitary systems, where was the flooding,
- 12 what happened. I mean, this is a newspaper article
- 13 saying there was a request for federal disaster
- 14 relief. I mean, what does this have to do with what
- 15 Illinois-American did in maintaining its I/I system
- 16 and incurring enough penalties to more than double
- 17 consumer's bills. And that's after that penalty has
- 18 been amortized over three years.
- 19 That's what we are talking about in
- 20 this case. We are not talking about some rain that
- 21 happened a couple of months ago that caused flooding
- 22 and we don't know what's this flooding about. Was

- 1 the flooding because the ground didn't absorb the
- 2 water or was the flooding because it came up from the
- 3 sewer? We don't know. So this is -- these newspaper
- 4 articles are just that. They are not directly
- 5 grounded to any particular issue in this case, and
- 6 the memorandum about excessive rainfall, the status
- 7 of various topics, I mean, talking about taking a big
- 8 subject, throwing it against the wall, maybe we will
- 9 find something that's relevant.
- I mean, this is surrebuttal. How are
- 11 we narrowing the issues? Mr. Reichart says, well,
- 12 the People attached newspaper articles, and that's
- 13 true. And the article that we attached was very
- 14 short and it said in 1988 Elmhurst started the system
- 15 to address private I/I. Directly relevant to an
- 16 issue in this case which is the handling of private
- 17 I/I, an issue that the Company put out there as a
- 18 defense.
- 19 So to compare an article or a website
- 20 dealing directly with the program that the Company
- 21 has put at issue in this case, that is how to handle
- 22 private I/I, that the Company itself testified is

- 1 practically impossible, they are between a rock and a
- 2 hard place, they don't know what to do, so we
- 3 submitted very specific discussion. Okay, this is
- 4 what Elmhurst has done. That is not the same as this
- 5 kind of broad stroke. Anything that has anything to
- 6 do with the City of Elmhurst and water is, therefore,
- 7 relevant on surrebuttal.
- 8 So I think because -- there are
- 9 obviously scope issues, relevance issues, but if
- 10 Mr. Reichart believes that these things are relevant
- 11 for credibility, then they are not appropriate for
- 12 surrebuttal testimony. He didn't ask Mr. Streicher
- 13 questions when it was a live question and answer. He
- 14 would have answered the questions. But to put
- 15 newspaper articles in to kind of put words in his
- 16 mouth, I think that's totally inappropriate and I
- 17 don't think that reasonable people would rely on that
- 18 pursuant to the rule.
- 19 MR. REICHART: Your Honor, first of all, in
- 20 reference to waiting 'til surrebuttal to provide
- 21 this, the rain event happened in late July. If you
- 22 look at the memo on the website, this is a memo from

- 1 August 3 of 2010. It obviously was after that when
- 2 we first became aware of this document. So it wasn't
- 3 like we were waiting in the weeds about this. So
- 4 just want to make that clear. We weren't waiting
- 5 until the end of the day to provide this.
- 6 But the rain event, and quite frankly
- 7 I don't think that the timing of this matter is --
- 8 the fact of the matter is, and it just kind of goes
- 9 to the point we are trying to make, we don't know
- 10 when rain events will occur. But Mr. Streicher in
- 11 his testimony, the reference on page 6 that I
- 12 provided, talks about the impact of rain events on
- 13 well-maintained systems and what well-maintained
- 14 systems should be able to do. This information is
- directly responsive to that and it is not something
- 16 that is simply to credibility. There is specific
- 17 information in here about I/I issues that resulted
- 18 from the rain event from Elmhurst. And based on the
- 19 information provided, part of the narrative that is
- 20 being attempted to be stricken related to this, in
- 21 that narrative Mr. Kerckhove attempts to do an
- 22 analysis based on specific number and assessment of

- 1 reasonable level of I/I that Mr. Streicher provides a
- 2 few questions earlier and compare that to I/I numbers
- 3 that are relevant that come out of this attachment
- 4 that again is provided publicly on the City of
- 5 Elmhurst's website. You know, it is not -- I don't
- 6 know what more to say. It is a public document
- 7 prepared and sent out by the municipality that
- 8 Mr. Streicher worked for for almost 40 years.
- 9 MS. SATTER: The only comment that I would have
- 10 is that if there were -- there isn't even a
- 11 comparison in the record that would enable you to say
- 12 this is a rain event that equals a rain event in
- 13 2008. That was not a link that was made. And even
- 14 if it were, I think that it is irrelevant. It is a
- 15 different system. There hasn't been a showing of
- 16 comparability. The time frame is obviously
- 17 different. We don't even know what kind of flooding
- 18 took place. So we maintain that that testimony
- 19 should be stricken.
- 20 MR. REICHART: If I may, Your Honor, one more
- 21 point on this and it goes to the access to
- 22 information. And I know we will be talking about

- 1 this later. There is some -- one of the items that
- 2 we will be discussing, I am sure, are the third set
- 3 of data request responses for the Attorney General's
- 4 responses to the Company's third set of data
- 5 requests. And, you know, those were included.
- 6 Without getting into too much detail, every single
- 7 one of these data requests were objected to. In many
- 8 cases there was, subject to the objections, there was
- 9 some narrative provided but there wasn't a lot in the
- 10 way of documents and numbers.
- 11 That said and for what it is worth,
- 12 the fourth set of data requests that we asked them
- 13 were also objected -- every single data request was
- 14 objected to as well.
- MS. SATTER: Okay, I --
- 16 MR. REICHART: Wait.
- 17 MS. SATTER: Are we talking about the Motion to
- 18 Strike?
- MR. REICHART: Yes, this goes to the Motion to
- 20 Strike.
- 21 MS. SATTER: Or are we talking about general
- 22 concerns that they don't like my responses?

- 1 MR. REICHART: What I am saying is at times in
- 2 the objections, of the many objections set forth, the
- 3 AG would indicate that part of the reason for the
- 4 objection was that it seeks documents or information
- 5 that by reason of filing with public agencies or
- 6 otherwise are in the public domain or otherwise
- 7 publicly accessible. It was very difficult to get
- 8 anything in the way of responsive usable information
- 9 from Mr. Streicher.
- I think this objection directed us to
- 11 go out to try to seek publicly available information.
- 12 I think, again, the Elmhurst information and the news
- 13 articles are just that. They are publicly available
- information. They are not something we manufactured.
- 15 They are what they are. Anyone can go to their
- 16 website and confirm that this is exactly the way this
- 17 information was presented on a particular date. And
- 18 I think just big picture wise, the fact that the
- 19 objections, you know, basically -- some of the
- 20 objections basically indicate to us that we should
- 21 seek documents that are publicly available or
- 22 otherwise in the public domain supports the position

- 1 that we have been in in this case in trying to get
- 2 information about Mr. Streicher so we can use it and
- 3 test and be responsive to some of the criteria and
- 4 critiques that he has been making about expectations
- on the maintenance of I/I on a well-run system.
- JUDGE TAPIA: Ms. Satter.
- 7 MS. SATTER: I think that this really leads us
- 8 to the next substantive area. Well, there was
- 9 actually one in between, before we go to the data
- 10 request responses. Although I will note that the
- 11 Company is always free to use publicly available
- information just like anybody else. I don't think
- 13 that it really should matter whether in responses we
- 14 say you are free to use publicly available
- 15 information. It is kind of an irrelevant concern.
- 16 In any event, the other -- the next
- 17 section that we asked to strike is a discussion at
- 18 pages 18 and 19 of Mr. Kerckhove's testimony where he
- 19 talks about additional Company actions in connection
- 20 with these, what they call, unauthorized connections
- 21 to the sewer system. And we have moved to strike
- 22 discussions that Mr. Kerckhove puts on the record

- 1 having to do with telephone calls between
- 2 Illinois-American and attorneys for other parties.
- 3 It just seems irrelevant.
- 4 If you were to just read this
- 5 testimony, you have no idea when these discussions
- 6 take place. Did these discussions take place at the
- 7 end of 2007? Did these discussions take place in
- 8 2008 when there was an effort to deal with this
- 9 problem? When did these discussions happen, number
- 10 one. And, number two, what was the purpose of the
- 11 discussions.
- The only thing that's relevant in this
- case is what did the Company do to address I/I,
- 14 whether it is private I/I or public I/I. And I
- 15 just -- a reference to a discussion that
- 16 Illinois-American requested to have with parties is,
- 17 number one, irrelevant, and, number two, it is
- 18 irrelevant under the rule that discussions that have
- 19 to do with settlement, which they appear to be or
- 20 they are discussions among attorneys, are not the
- 21 subject of testimony. They don't get us anywhere.
- 22 They are objectionable under the law. They are

- 1 settlement discussions. They are not appropriately
- described, so they don't really put you in the right
- 3 context so you know when they took place or what they
- 4 were about. And they should not be part of this
- 5 testimony. They are not competent testimony and they
- 6 should be stricken.
- 7 MR. REICHART: Your Honor, in response to that
- 8 I would first like to point just by way of background
- 9 to page 7 of Mr. Streicher's rebuttal testimony,
- 10 lines 125. Well, actually the whole page, the whole
- 11 question, but line 25 in particular. In discussing
- 12 remediated steps for footer or how to deal with a
- 13 footer, unauthorized footer tile connections, he
- 14 discusses in his testimony several things. He is
- 15 critical of the Company in their approach. He talks
- 16 about what Elmhurst has done, again referring to
- 17 Elmhurst, the municipality that he works with, what
- 18 they have done to deal with the problem or attempt to
- 19 deal with the problem, and he also indicates,
- 20 "Illinois-American must embark on a major education
- 21 program to inform residents about why they should
- 22 take action to correct the problem on their property.

- 1 At the same time residents need the confidence that
- 2 the Company is doing all they can to reduce I/I
- 3 flows, " and it goes on from there.
- 4 Our conversations with the parties,
- 5 the referenced conversations -- and I agree, we did
- 6 not get into specifics, we did not talk about if
- 7 there were settlement proposals made or any
- 8 objections made or anything like this. But in
- 9 response to these concerns that are articulated in
- 10 the testimony itself and just general concerns that
- 11 were articulated, we did embark in an educational
- 12 program. We informed the other parties and attempted
- 13 to let them know that we were attempting to address
- 14 this question and to elicit feedback and input.
- 15 And the reason for that was this issue
- 16 has come up for the first time in 2008. We are in
- 17 2010. However this issue is dealt with, it is going
- 18 to be in front of us again when we do the
- 19 reconciliation in 2009 and the reconciliation for
- this year and, depending on how we go, it will
- 21 continue moving forward. We thought it would be
- 22 efficient for us to get together with the parties who

- 1 have issues with this and see if we could come up to
- 2 an agreed-to approach. I am not going to speak to
- 3 any position taken by any party in that, but I think
- 4 it is notable for the Company -- or for the
- 5 Commission to know that we did engage in a program,
- 6 we did inform the other parties of what we were
- 7 doing. If we could get insight or advice on their
- 8 thoughts on it, we certainly were willing to take it.
- 9 As a matter of fact, as a result of --
- 10 we have mentioned in our testimony, in rebuttal
- 11 testimony, that we were holding certain meetings and
- 12 different things like that. And on that basis the
- 13 Attorney General did ask the DR for documents and
- 14 other materials that were provided to the customers
- 15 pertaining to this educational program. They were
- 16 attached to Mr. Hillen's testimony but are subject of
- 17 the Attorney General's Motion to Strike.
- 18 This information we think is clearly
- 19 relevant to this case and is definitely something
- 20 that the Commission would want to be aware of so they
- 21 could review and perhaps they could provide input on
- whether or not they think what we are doing is right

- 1 or if they have some other suggestions.
- 2 Again, the interest here is that we
- 3 can listen to what the other ideas are and hopefully
- 4 implement or respond or come to some type of
- 5 agreed-to approach that the Commission will be
- 6 satisfied with so we are not dealing with this in the
- 7 next 2009 reconciliation case which is waiting for
- 8 this one to be resolved so we can proceed forward.
- 9 Unfortunately, the nature of
- 10 reconciliation cases is that the parties come
- 11 together and look back on what the Company did in a
- 12 year prior and assess whether or not they acted
- 13 prudently. We are trying to act prudently right now
- in coming to an agreement and getting an agreed-to
- 15 approach if we could, so this issue is not an issue
- 16 in the future cases.
- 17 Again, it is responsive to issues
- 18 raised by Mr. Streicher in his testimony.
- 19 JUDGE TAPIA: Ms. Satter.
- 20 MS. SATTER: I think that Mr. Reichart has
- 21 betrayed a lot of confusion about the scope of this
- 22 proceeding, about the purpose of this proceeding, in

- 1 his comments. This is a reconciliation of a
- 2 particular period of time, the year 2000, were the
- 3 actions of the Company prudent during that period of
- 4 time. I don't think that there is much question but
- 5 that there was no private I/I program in place in
- 6 2008. As a result of discovery that we conducted on
- 7 direct testimony we were able to determine that when
- 8 the Company talked, when Mr. Kerckhove talked, about
- 9 private I/I programs with moneys being available,
- that those programs hadn't even begun when he
- 11 testified to them in his direct.
- 12 There is a real time frame issue here.
- 13 And I think that Mr. Reichart's comments show that
- 14 the Company is not being clear about what events
- 15 happened during what relevant time periods. I mean,
- 16 it might be fine. In fact, it is important for the
- 17 Company to address private I/I, public I/I, customer
- 18 education, all of those things. Those are all
- 19 important items. But are they relevant to this
- 20 reconciliation case in 2008? I say they are not.
- 21 What's relevant to this reconciliation is what
- 22 happened in 2000 -- up to the end of 2008. What did

- 1 the Company do and what did they not?
- Now, as far as what they did
- 3 afterwards, hey, that's fine, great. You know, do as
- 4 much as you possibly can. If you want to talk to me,
- 5 you can talk to me. If you want to talk to somebody
- 6 else, talk to whoever you want. But that doesn't
- 7 make it relevant in this case. And if it is intended
- 8 to give you the impression that the Company is
- 9 trying, that they are good guys, I submit that's
- 10 inappropriate. That's not what this case is about.
- 11 That's not a factual issue.
- 12 And as I mentioned before, the law
- 13 provides that discussions that have to do with
- 14 settlement or resolution of disputes is generally not
- 15 considered relevant to the underlying case because
- 16 that can cast, you know, not aspersions, but you can
- 17 cast doubt. Well, why didn't you agree, well, what
- 18 did you suggest or was this your idea or was it that
- 19 idea, all kinds of issues that are really irrelevant.
- 20 So what the Company has done two
- 21 years, two and a half years after, only after we
- 22 raised the problem, brought it to their attention,

- 1 really should not be a consideration in this
- 2 reconciliation.
- 3 MR. REICHART: Your Honor, building on
- 4 Ms. Satter's point, the fact of the matter is the
- 5 first time that this adjustment was proposed or an
- 6 adjustment was proposed and a recommendation that any
- 7 party took a position regarding the need for an
- 8 education program was in testimony provided in this
- 9 case. We are being responsive to testimony provided
- 10 now.
- I agree, you know, the information we
- 12 should -- the prudency of the Company's actions back
- in 2008 should be limited to what they knew in 2008.
- 14 There was no history of anyone proposing an
- 15 adjustment such as this in 2008. We are being
- 16 responsive to a suggestion and testimony of the AG's
- 17 witness, and I believe the Staff witness may -- I
- don't recall, but I think they may have asked
- 19 questions about it or spoken to it as well in
- 20 testimony. But we are trying to be responsive to an
- 21 issue raised.
- 22 As I said before, the unfortunate

- 1 reality here is this testimony about -- this
- 2 testimony that Mr. Streicher provides in 2010 is
- 3 attempting to critique actions that we took in 2008.
- 4 We are trying to be responsive to that now to the
- 5 extent the other parties share that concern. But it
- 6 is not something that was in front of us or it is not
- 7 a position that was taken by any party that we knew
- 8 of in 2008.
- 9 MS. SATTER: Just for the record, I think I
- 10 mentioned that Mr. Kerckhove had raised the question
- 11 about this program, private I/I program, the grant
- 12 and loan program. It is in the Exhibit Number 1 sub
- 13 at page 7 and that's where it was first discussed.
- 14 At that point there was no time frame discussed.
- Okay. The final issue in regards to
- 16 Mr. Kerckhove's testimony is that we have asked that
- 17 the discussion that he has in his testimony about
- 18 responses to data requests be stricken. Basically,
- 19 if Mr. Reichart and the Company felt there were
- 20 problems with our responses, they could have, number
- one, called us under the rules and they could have
- 22 followed up that way because the rules do require

- 1 that if there is a discovery dispute, that parties
- 2 bring it to a discussion. Number 2, if he was
- 3 unhappy, he could have filed a Motion to Compel.
- And, number 3, we didn't answer the
- 5 questions. We objected because we thought it was
- 6 beyond the scope. That is our right; that is my
- 7 duty. What we stated, without waiving foregoing
- 8 objections, we respond as follows.
- 9 It doesn't matter. Ultimately, it
- 10 doesn't matter. Discovery disputes are not the
- 11 subject of testimony. If they needed this
- information and they thought we had it -- I mean, we
- 13 provided what we had. Mr. Streicher is not an
- 14 employee of the City of Elmhurst. He is retired.
- 15 The information that they thought he had he doesn't
- 16 have. We provided what he has. If they are not
- 17 happy with it, I am sorry, they can ask him whatever
- 18 they want on cross examination.
- But to put in testimony that we are
- 20 unhappy with your data request responses, you were
- 21 really -- you objected too much and now we are going
- 22 to put them all in there anyway because we don't know

- 1 what to do them. That's not testimony. That's not
- 2 evidence. It is cluttering the record. I mean, the
- 3 surrebuttal just as a visual, the surrebuttal is like
- 4 this (indicating). This is like two inches versus an
- 5 inch for everything else.
- 6 Number one, it is not evidence to just
- 7 say we are not happy with data responses and, number
- 8 two, they didn't tie it to anything. Why is this
- 9 relevant? Well, because we weren't happy with it.
- 10 And it is too late. Surrebuttal is not the time to
- just dump wholesale stuff into the record because you
- don't know what else to do with it. So we think it
- 13 should be stricken as we stated in our motion.
- 14 MR. REICHART: Your Honor, we did not include
- data request responses prior to immediately before
- 16 our surrebuttal testimony. Let me take a step back.
- 17 The data request responses that we
- 18 provided, the third set we asked in response to the
- 19 rebuttal testimony of the AG witnesses, so it is
- 20 later in the day. We didn't dump anything. In
- 21 addition, there was another set of data requests that
- 22 we asked based on the rebuttal testimony of the AG

- 1 that they objected to everything; we did not include
- 2 that.
- 3 But the point of this is, this case
- 4 has gone on for a lot longer than anyone had
- 5 anticipated. The DRs that we provided in a timely
- 6 fashion after the rebuttal testimony of the parties
- 7 came out took us time to get the responses from the
- 8 Company or I am not saying they took any more than
- 9 they needed to or were allowed, but they took the
- 10 time allotted to them to respond to the DRs.
- 11 We received some DRs on, I believe,
- 12 Friday the 24th which effectively -- it was in the
- 13 afternoon which effectively made it the following
- 14 Monday of September. And the second set I believe we
- 15 received on September 28. Our testimony was due, I
- 16 believe, on the 12th or 13th of October. Based on
- 17 the responses that we saw, we determined that -- and
- 18 I did ask if there would be any changes to the
- 19 narratives. I mean, there was a phone call. There
- 20 was a discussion, Sue, if you recall, about whether
- 21 or not this was the end result or whether or not you
- 22 were withholding anything based on your objection.

- 1 You said your answers were your answers.
- 2 Based on that information I did not
- 3 believe that filing a motion would be an efficient
- 4 use of time. We had two weeks essentially to go
- 5 through the testimony and put together our responsive
- 6 testimony and keep with the schedule because this
- 7 case had been going on. So, again, could we have
- 8 filed a motion to compel? Perhaps we could have, but
- 9 we made the call that we didn't think that that would
- 10 change very much or we weren't going to get any more
- 11 answers that would help us meet our filing deadline
- 12 for the hearing. At the time we had testimony due.
- 13 We had a hearing date proposed.
- 14 And, you know, based on these
- 15 responses we did go out and seek information from the
- 16 website that was cited to by Mr. Streicher earlier in
- 17 his testimony. And we did find relevant -- we did
- 18 find, we feel, information that Mr. Streicher would
- 19 like have said he did not have possession of because
- 20 he discontinued his work with the City of Elmhurst in
- 21 May of this year, I believe, or earlier in the year.
- JUDGE TAPIA: Thank you, Mr. Reichart.

- 1 Anything else, Ms. Satter, before we --
- MS. SATTER: No, I think that that issue is
- 3 addressed. Now, there is similar requests to strike
- 4 relative to Mr. Hillen's testimony. And maybe just
- 5 to go through the motion, on pages 2 through 7
- 6 Mr. Hillen talks about post-2008 actions to address
- 7 private I/I. And it just -- these are -- let me make
- 8 sure I have got the correct citations here.
- 9 Yeah, okay. Beginning on page 4, line
- 10 80, again like Mr. Kerckhove, and it is kind of
- 11 repetitive of Mr. Kerckhove's, actually, he talks
- 12 about things that happened in 2009 and what the
- 13 Company thought they would do to the grant and loan
- 14 program. The grant and loan program, as it turned
- out, did not even begin until July 2010 which he
- 16 talks about. He attaches the information that he
- 17 submitted that he distributed to consumers two and a
- 18 half years after 2008. All of this is really beyond
- 19 the scope of this docket. So we have asked to strike
- 20 that discussion which includes the grant and loan
- 21 program, what the Company did in the last quarter of
- 22 2010 about illegal connections and, in addition, the

- 1 Exhibits 2.04 SR, 2.05 SR and 2.06 SR which are
- 2 materials that the Company delivered to residents.
- 3 How is that relevant to what happened in 2008 is
- 4 really unclear and was really never tied up. So we
- 5 would ask that that be stricken.
- 6 MR. REICHART: Again, I have similar responses
- 7 to this issue. Ms. Satter is right; it is similar to
- 8 some of the discussion we have already had on
- 9 Mr. Kerckhove's testimony. The specific reference to
- 10 the educational information I believe is relevant for
- 11 the very same reasons I said before; Mr. Streicher
- 12 references the need for an educational program, and
- 13 we do think that the Commission would have interest
- 14 in that and would potentially want to comment on
- 15 that.
- 16 This idea that nothing beyond the end
- 17 of 2008 should be used or relevant, again I want to
- 18 go back to the IP case that Ms. Satter cited to
- 19 earlier. I don't disagree that the Company's actions
- 20 or the prudency of the Company's actions should be
- judged in 2008 based on the information that the
- 22 Company had in 2008. No argument there. The fact of

- 1 the matter is, on a lot of the other issues that are
- 2 being discussed in this case, there are many
- 3 occasions where witnesses for both the Attorney
- 4 General and Staff reference post-2008 information.
- 5 Mr. Streicher in page 7 of his
- 6 rebuttal testimony references the 2009 SSE study and,
- 7 as a matter of fact, attaches that study as an
- 8 attachment to his testimony. Mr. Atwood also
- 9 references the 2009 SSE in his rebuttal testimony on
- 10 page 9. He also references invoices for 2008, 2009,
- 11 2010 that he reviewed, and that reference is on page
- 12 8 of his rebuttal testimony.
- 13 As a matter of fact, if we go back to
- 14 the original hearing that we had in this case, I
- 15 believe back in February of 2009, that's a long time
- 16 ago -- December, I am sorry, December of 2009,
- 17 Ms. Satter herself during cross examination,
- 18 transcript lines 88 through 91, asked questions about
- 19 using post-2008 information, and that information
- 20 essentially through her cross examination was placed
- 21 into the record.
- 22 So, again, while I don't disagree on

- 1 the prudency determination as it relates to Company
- 2 decisions made at that time, we should only be
- 3 looking at what the Company knew at that time. Many
- 4 of the other parties are basing positions in this
- 5 case based on information that has come after the
- 6 close of 2008.
- 7 MS. SATTER: I am going to take a chance here
- 8 because I don't know specifically what reference you
- 9 are making there. I am going to take the chance that
- 10 it had to do with rates that were in effect in 2009.
- 11 MR. REICHART: I believe that may be, yes.
- 12 MS. SATTER: And these rates were put into
- 13 effect in 2009 because of actions which took place in
- 14 2010. But, again, I don't have the transcript before
- me and you will have the transcript so you can see
- 16 for yourself.
- 17 The private I/I programs are an
- interesting matter relative to post-2008 actions
- 19 primarily because we first heard about those programs
- 20 in the supplemental testimony of Mr. Kerckhove. And
- 21 in that supplemental testimony, and I believe it was
- 22 on page -- it started on page 7 and goes over into

- 1 page 8, they are discussed without reference to a
- 2 time frame. So when we first read this, we were
- 3 like, oh, well, when was this happening? And then as
- 4 it turns out, it was happening later. So as far as I
- 5 am concerned, you have got kind of a funny situation
- 6 where you have somebody talking about a program that
- 7 came years after the relevant facts. Then we
- 8 followed up on it and now it has kind of taken on a
- 9 life of its own. And I think that's a problem. And
- this is kind of an example of how when things aren't
- done properly the first time, you can go down a road.
- 12 So that's the only comment I want to make on that.
- 13 The next subject of our Motion to
- 14 Strike is page -- again, Exhibit 2.0 SR, and this is
- lines 197 to 210 which is pages 9 and 10. The
- 16 question is, "What is the second reason?" And if you
- 17 look at that discussion, this is another attempt to
- 18 go after Mr. Streicher. Mr. Streicher has been
- 19 critical of the Company for its operational
- 20 practices. He has held up the City of Elmhurst as a
- 21 comparative example of a well-run system. In fact,
- 22 what he has said was a well-run system has done A, B

- 1 and C. He hasn't said City of Elmhurst.
- 2 For all -- he is subject to cross
- 3 examination. I don't know what he is going to say,
- 4 whether the City of Elmhurst is the best system in
- 5 the region or if he is going to say the City of
- 6 Elmhurst has problems. I don't know what he is going
- 7 to say. But if you go in to question his
- 8 credibility, then you do it on cross examination.
- 9 And you particularly don't use matters that were
- 10 raised in direct to question his credibility on
- 11 surrebuttal. This is the same issue that we had with
- 12 Mr. Kerckhove, although it is slightly different in
- 13 terms of what he says.
- 14 But the only other thing I would want
- 15 to point out is that Mr. Hillen specifically cites AG
- 16 Exhibit 1.0 on Reopening at lines 202, 204 and 207
- 17 and does not reference his rebuttal.
- I can go on to the next issue. Do you
- 19 want to respond to that?
- 20 MR. REICHART: I will respond to both because I
- 21 think the next one is also related.
- 22 MS. SATTER: Okay. Now, the next section is a

- 1 relatively short reference, pages 12 and 13 of the
- 2 recent summary of events in the Village of Elmhurst.
- 3 For the same reasons that we maintain that
- 4 Mr. Kerckhove's testimony about July 2010 should be
- 5 stricken, this should be stricken. So it is the same
- 6 issue.
- 7 MR. REICHART: And I would have the same
- 8 arguments here for why those rain events are clearly
- 9 relevant to this case. And going through the --
- 10 Mr. Streicher himself, his experience, the source of
- 11 the information being the Elmhurst website,
- 12 everything else that I said before, if I could
- 13 just -- as Sue said, it is pretty much the same issue
- 14 and it is just a reference to Mr. Kerckhove's
- 15 testimony where we discussed that before.
- 16 Regarding Ms. Satter's comment on the
- 17 information on page 9, I do think that Mr. Streicher
- 18 when referring to a well-run system is referring to
- 19 Elmhurst or opens the door to questions about
- 20 Elmhurst because Elmhurst is his experience. And
- 21 there is a progression or a building that comes
- 22 through his testimony. In his direct testimony, he,

- 1 again, talks about the example -- the most obvious
- 2 example is on page 11. He talks about --
- 3 MS. SATTER: I am sorry, is this rebuttal?
- 4 MR. REICHART: This is his direct. Page 7 he
- 5 states in his experience a well-run system will
- 6 conduct inspections and repairs on a ten-year cycle.
- 7 He adds that Elmhurst is on a seven-year cycle. The
- 8 implication clearly is that Mr. Streicher believes
- 9 that Elmhurst is a well-run system.
- 10 You know, he talks about his
- 11 experience at Elmhurst and what we may or may not be
- doing right as American Water or Illinois-American
- 13 Water in the Country Club District. He will share
- 14 insights based on his experience when Elmhurst has
- 15 faced similar issues. The tile drain issue is one,
- 16 management of I/I is another.
- 17 So simply because he doesn't
- 18 specifically reference Elmhurst in a particular area
- 19 where Mr. Hillen is responding to doesn't mean that
- 20 he does reference well-run systems and, therefore, I
- 21 believe Elmhurst is relevant.
- 22 And, again, he references a well-run

- 1 system and then gives Elmhurst as an example in
- 2 direct testimony on page 11. He later talks about a
- 3 well-run system in rebuttal testimony on page --
- 4 that's the one quote that both of us keep going back
- 5 to on the I/I -- page 6, lines 94 through 98. He
- 6 clearly has in mind what a well-run system is and he
- 7 has in the past testimony provided Elmhurst as an
- 8 example of a well-run system, he is from Elmhurst,
- 9 his experience on well-run systems would come from
- 10 Elmhurst. He has on several different occasions
- 11 throughout his testimony used his experience with
- 12 Elmhurst as a counterpoint or a critique of what the
- 13 Country Club system is doing.
- 14 JUDGE TAPIA: Thank you, Mr. Reichart. Ms.
- 15 Satter, do you have one?
- 16 MS. SATTER: One. I think referring to the
- 17 Elmhurst system in various particular issues or
- 18 particular facts is perfectly fair. That does not
- 19 equate, though, to the kind of comparison of system
- 20 to system that the Company seems to be implying.
- 21 And, in fact, Mr. Kerckhove himself says that he
- 22 doesn't think they are comparable. So it is kind of

- 1 a funny position to be maintaining that, you know, on
- 2 the one hand we should put whatever we want about the
- 3 City of Elmhurst in here as surrebuttal after my
- 4 witness doesn't have an opportunity to respond, and
- 5 then at the same time to say, well, they are really
- 6 not comparable. So I am not quite sure which
- 7 argument the Company prefers. They are putting them
- 8 both out there, but I don't think that that addresses
- 9 the question of what should be discussed in
- 10 surrebuttal testimony.
- I mean, really there is a scope issue
- 12 here. And I think that the Company is reading into
- 13 Mr. Streicher's testimony. When he talks about a
- 14 well-run system, he has 38 years of experience in the
- industry. Who is to say when he says a well-run
- 16 system, he means one system. You know, he has
- 17 experience. He knows what's going on in the industry
- 18 in general. They are reading into it. And as they
- 19 read into it, then they say, well, here is our
- 20 approach. As I said in my motion, I think this is
- 21 phantom testimony and they are trying to hook
- 22 something on that.

- 1 And, additionally, as Mr. Reichart
- 2 pointed out, Mr. Streicher left Elmhurst several
- 3 months ago, certainly before July of 2010. So he was
- 4 not present when this water incident took place. So
- 5 he really -- what he would even know about it is
- 6 questionable. He certainly has no responsibility for
- 7 it, and I don't think there was sufficient
- 8 information in the record that you would even know if
- 9 it was comparable to anything that happened in 2008.
- 10 So then the final section that we have
- 11 asked to strike is Mr. Hillen's testimony.
- 12 MR. REICHART: I'm sorry. Can I respond to
- 13 that last point? I apologize; I didn't mean to cut
- 14 your flows. But I do want to respond to that because
- 15 I wanted to clarify a point that Ms. Satter made.
- 16 She is correct that Mr. Kerckhove in
- 17 his testimony does indicate inherent differences
- 18 between the Elmhurst system and the Country Club
- 19 system, and I wish I could find that cite. The point
- 20 I wanted to make is the link to the website testimony
- 21 and the Elmhurst system that we are trying to make,
- this information that is the subject of the motion to

- 1 strike, applies only to I/I, I/I and the Elmhurst
- 2 system. And it applies to I/I. We are not picking
- 3 and choosing when we want to use it and don't want to
- 4 use it. I/I is an issue that, again, going back to
- 5 that same cite that I keep referencing but keep
- 6 forgetting, I think it is page 6, where Mr. Streicher
- 7 talks about I/I, the weather impacts on I/I and what
- 8 a well-run system should be, that is the link to the
- 9 Elmhurst information.
- 10 We are not -- and I don't want to
- 11 leave the Judge with the impression -- we are not
- 12 saying that there are -- you know, there is an apples
- 13 to apples comparison on anything. But Mr. Streicher
- 14 brings up this I/I question. He brings up his I/I
- 15 critique. And I believe that the information
- 16 relevant -- or the information on Elmhurst is
- 17 relevant to assessing that critique. It is that
- 18 simple.
- So we are not trying to throw a broad
- 20 net and pull all things Elmhurst into this case.
- 21 That is not the case at all.
- JUDGE TAPIA: Thank you, Mr. Reichart.

- 1 Ms. Satter?
- MS. SATTER: We ask to strike Mr. Hillen's
- 3 testimony, page 13, lines 276 to 284. And, again,
- 4 this is this general question how does Elmhurst
- 5 compare to the Company's Country Club system when
- 6 comparing peak day and average monthly waste water
- 7 flows and similar period water sales. And basically
- 8 he says I don't know. The answer is I don't know and
- 9 that he wasn't able to prepare an analysis on that.
- 10 He says he lacked the details of water production.
- 11 And I believe he attaches a data request that he
- 12 says, well, I don't know what to do with it.
- 13 It seems to me if he knows what to do
- 14 with it and he has a point to make or an analysis to
- 15 make, make it. That's what testimony is for. But to
- 16 throw in a data request response because he doesn't
- 17 know what to do with it and say, well, I don't like
- 18 this response, I don't know what to do with it so
- 19 here it is, it is inappropriate, and it is not
- 20 testimony. It is not probative of anything, other
- 21 than to say, well, we didn't like the Attorney
- 22 General -- responses of the Office of the Attorney

- 1 General. That's not evidence.
- 2 And now we have got a record that has
- 3 God knows what in it. Who knows what someone will do
- 4 with it after the fact because we don't really see
- 5 why it was put in in the first place. And so it
- 6 should be limited.
- 7 And, of course, this also goes to the
- 8 question of whether in rebuttal testimony
- 9 Mr. Streicher made this comparison, whether the
- 10 statement that -- whether the statement that in
- 11 regards to whether, you know, rain should affect I/I,
- one would -- the statement of Mr. Streicher on page 6
- of his rebuttal testimony, "As I have mentioned, I do
- 14 not expect to keep all I/I out of the sewer
- 15 collection system, but it should be maintained so it
- 16 can handle significant rain and other runoff events
- 17 without overloading the treatment plant with
- 18 extraneous water."
- 19 Okay. So does that -- how does that
- 20 compare the Company's Country Club system when
- 21 comparing peak daily and average monthly waste water
- 22 flows with similar period water sales? He is talking

- 1 about rain. He is talking about water that was
- 2 addressed in direct testimony. So, again, we are
- 3 going back to direct testimony and we are still not
- 4 saying anything about it. So this testimony is
- 5 incompetent and should be stricken.
- 6 JUDGE TAPIA: Thank you, Ms. Satter.
- 7 MR. REICHART: I disagree and here is why, Your
- 8 Honor. This DR 3.16 references specific statements
- 9 made by Mr. Streicher on page 3 of his testimony
- 10 regarding information he provided to the Company
- 11 showing an imbalance between water entering the
- 12 Country Club system and the volume being delivered to
- 13 the sanitary system. In response to that, that
- 14 statement -- and this is an appropriate question we
- 15 attempted to probe -- we asked for the volume of
- 16 water treated, purchased water by month by the City
- 17 of Elmhurst, including the water wheeled to
- 18 Illinois-American for Country Club system from
- 19 January 2008 through July 2010.
- The responses that were provided
- 21 simply were non-responsive. They didn't provide
- 22 information by month. They didn't provide

- 1 information in the form that Mr. Hillen requested to
- 2 allow him to assess the statements made by Mr. Rubin
- 3 here -- or I am sorry, not Mr. Rubin, Mr. Streicher.
- 4 Let me go to the referenced testimony.
- 5 So we asked the right question. We
- 6 attempted to do an analysis and probe Mr. Streicher's
- 7 statement in his rebuttal testimony, and I think it
- 8 is fair to show we were unable to conduct the
- 9 analysis we wanted to, based on the response that was
- 10 provided.
- 11 MS. SATTER: Are you finished?
- MR. REICHART: I am done, yes.
- MS. SATTER: The point I would like to point
- 14 out is that this 2002 information was provided as AG
- 15 Exhibit 1.2 on Reopening. In other words, it was
- 16 attached to the direct testimony. So, again, should
- 17 this have been a subject that the Company wanted to
- 18 address, they could have addressed it on rebuttal,
- 19 rather than surrebuttal.
- 20 But be that as it may, no party is
- 21 obligated to maintain or no witness, surely a
- third-party witness, is obligated to maintain

- 1 information in the form that somebody else wants them
- 2 to maintain it. They have the information that they
- 3 have. And if the Company was not happy with it, they
- 4 could have sought other sources. They could have
- 5 sought sources in rebuttal testimony instead of
- 6 waiting for surrebuttal testimony.
- 7 And, again, ultimately what is the
- 8 testimony? I didn't do an analysis. Where does that
- 9 get us? And where does it get you to put a data
- 10 request in and responses that the Company says is
- insufficient anyway, and that they didn't file a
- 12 Motion to Compel on.
- I mean, you know, we provided what we
- 14 had. But if they can't do an analysis, they can't do
- 15 an analysis. Or if they choose not to do an
- 16 analysis, they choose not to do an analysis. That's
- 17 their choice. Why clutter the record with this
- 18 extraneous information?
- 19 JUDGE TAPIA: Thank you, Ms. Satter.
- 20 MR. REICHART: Well, first of all, I think the
- 21 information is referenced in his rebuttal testimony.
- 22 It goes on to discuss it. So a DR about the

- 1 information at that time is appropriate. It's a
- 2 question in response to Ms. Satter's statement. It
- 3 wasn't as if Mr. Hillen didn't know what to do with
- 4 the information. There was nothing he could do with
- 5 the information in the form it was presented.
- 6 Again, going back to, you know, we
- 7 provided a lot of information in this case. These
- 8 are our DR responses. We attempted to provide
- 9 information, specific information requested, to every
- 10 question that was asked. We did not -- we did not
- object to be anything, and we provided the
- information to allow the other parties to conduct the
- analysis that they felt they needed to do.
- 14 This kind of goes back to the
- 15 difficulty in dealing with Mr. Streicher as a
- 16 witness. Generally, in my view he makes statements
- 17 and then when we ask him to support those statements
- 18 through discovery or what not, oftentimes he does not
- 19 have access to information or there isn't the
- 20 detailed information to allow us to conduct the study
- 21 that we would like to do of statements he made.
- 22 And, you know, obviously the Company

- 1 is in a different position. We do have information.
- 2 We do provide that information. But I think this
- 3 kind of goes to kind of the struggle that we have had
- 4 in this case in responding to critiques and
- 5 criticisms from the AG's witness, and in my mind
- 6 supports the properness of allowing the Company to
- 7 use the information from the website and other public
- 8 sources when we are unable to get information similar
- 9 to that from the AG witness.
- 10 JUDGE TAPIA: Thank you, Mr. Reichart. Are we
- 11 done?
- MS. SATTER: I think so.
- 13 JUDGE TAPIA: Thank you, Ms. Satter. Thank
- 14 you, Mr. Reichart.
- I would like to say there was good
- 16 argument on both sides in opposition and in support
- of this motion. I am going to issue a written,
- 18 thoughtful ruling resolving this Motion to Strike. I
- 19 will issue this ruling prior to the evidentiary
- 20 hearing that we all decide on what date, so that the
- 21 attorneys can adequately prepare for the cross.
- 22 So at this point in time let's look at

- 1 our calendars and see what date for the evidentiary
- 2 hearing.
- 3 MR. HARVEY: Your Honor, we had sort of
- 4 tentatively all considered the date of November 17,
- 5 subject to your approval. I polled the Staff
- 6 witnesses, or rather the industrious Ms. Sara has
- 7 done so, and our Staff witnesses are available on
- 8 that date.
- JUDGE TAPIA: And that would be November 17?
- 10 MR. HARVEY: Yes, that's a Wednesday, Your
- Honor.
- 12 JUDGE TAPIA: Let me ask, and actually I am
- 13 going to pose this question to Mr. Reichart.
- Mr. Reichart, will you be ordering an
- 15 expedited transcript of this?
- 16 MR. REICHART: I didn't intend to. How quickly
- 17 are they turned around?
- JUDGE TAPIA: And I am not suggesting that you
- 19 have to. If you don't, then we are going to have to
- 20 push the evidentiary hearing down the line simply
- 21 because I want to refer to this, to the transcript,
- 22 to rule on this motion. And I believe it takes --

- 1 MR. HARVEY: For two weeks.
- JUDGE TAPIA: Yeah, it takes two weeks. So
- 3 that will -- let's go off the record.
- 4 (Whereupon there was then had an
- off-the-record discussion.)
- 6 JUDGE TAPIA: Okay. We are back on the record.
- 7 The parties have agreed that we are going to set the
- 8 evidentiary hearing tentatively on December 7 at 9:30
- 9 a.m. If anything changes, the parties will let me
- 10 know and then we can change the date to accommodate
- 11 the witnesses, and also we can change the time if we
- 12 need to. And, of course, I will issue this ruling
- 13 sooner than later so the parties can prepare.
- 14 So I will continue this case. Is
- 15 there anything that anybody wants part of the record
- 16 before we close today and continue the case?
- 17 Ms. Satter?
- MS. SATTER: Nothing.
- 19 JUDGE TAPIA: Mr. Reichart?
- 20 MR. REICHART: No, thank you.
- 21 JUDGE TAPIA: Anything from Staff?
- 22 MR. HARVEY: Nothing for Staff, Your Honor.

1	JUDGE TAPIA: Thank you. Then I will continue
2	this case to December 7. We will begin the
3	evidentiary hearing at 9:30 a.m.
4	(Whereupon the hearing in this
5	matter was continued until
6	December 7, 2010, at 9:30 a.m.
7	in Springfield, Illinois.)
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